

## Electronic Invoicing

### New Service for Fraport Customers: Convenient Electronic Invoicing

Since May 2007, we offer our airline customers an opportunity to take advantage of electronic billing for airport charges through the IATA InvoiceWorks. We provide this service free of charge.


Key benefits at a glance:

- Online access to and electronic receipt of invoices
- Automated processing of complaints
- Status information on current and archived invoices
- 24-hour user help desk

Alongside BAA and DAA we are thus one of the first airport operators to provide Europe-wide electronic invoicing. Established by the International Air Transport Association (IATA) and powered by BearingPoint, IATA Invoice Works is considered an electronic invoicing standard in the air transport industry.

### Service to Be Further Expanded

As a first step, we offer electronic invoicing for airport charges as a service for our airline customers. However, we plan to expand electronic invoicing to other services and customers.

If you wish to make use of our electronic invoicing service, please complete and sign the enclosed declaration of consent  (113 KByte) and return it by fax or regular mail. Upon receipt of your declaration of consent you will receive your personal access data for electronic invoicing.

User Guide for Participating Customers  (4,557 KByte)

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