



Fraport AG · 60547 Frankfurt (regular mail) · 60549 Frankfurt (parcel post)

To all airport ID card holders

e-mail
flughafenausweise@fraport.de

Your ref.	Our ref.	Telephone	Date
	SCF	+49 69 690-66506	14.02.2022

Download of training certificate after successful aviation security training (IST)

Dear Ladies and Gentlemen,

As part of an update of Fraport's interactive security training IST (aviation security training according to Section 11.2.6), from February 15, 2022, every participant who has successfully passed the final test will be asked to download and save their training certificate. Instructions on how to proceed will be displayed after passing the final test.

This eliminates the previous waiting period to receive training certificates by mail.

We would like to ask you to inform your training participants of this change and to note that the training certificates must now be saved by the training participants themselves and - if necessary - forwarded or printed out. If the download of the training certificate remains undone and the training is closed without downloading the certificate, a subsequent dispatch can only be made within the scope of the prevailing version of the list of prices and services of Fraport.

Please direct any queries to Flughafenausweise@Fraport.de

Sincerely yours,

Fraport AG

Servicecenter Flughafenausweise

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IBAN DE77 5008 0000 0330 0006 02

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