

To all airport ID card holders

Fax -- e-mail flughafenausweise@fraport.de

Your ref. Our ref. AVN-SR1 Telephone +49 69 690-71110 Date 17.12.2021

Changes concerning ID Cards and Authorization Services

Dear Sir or Madam,

Following changes occurred in regards to ID cards and authorization services at Fraport AG:

New ID regulations as of 01.02.2022

The most important change to the ID card regulations concerns the aviation security training. Airport ID Card holders with access to the security area who have not entered the security area for more than six months without interruption, must complete an appropriate training from the employer before re-entering the area in order to maintain their qualifications as described in Section 11.2.6. This regulation is effective starting on the 1st of February 2022. No airport ID's will be blocked at this time, or on the 1st of February 2022. The specific content of the training is still unclear to this date, but we will inform you as soon as possible about the regulation. In addition, editorial changes have been made.

Extension of aviation security training

Due to legal changes in the EU Aviation Security Regulation 2015/1998, all aviation security training must now include the topic of "internal offenders and radicalization". This affects the Fraport e-learning system for aviation security (Security, section 11.2.6, so-called IST training). This training has been extended by approx. 30 – 45 minutes. However, the new chapter is only of relevance for your upcoming trainings. That means, no further measures need to be taken on your part. If you have any questions on this matter, please contact flughafenausweise@fraport.de.

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Page

2

New list of service charges

At the beginning of the new year, Fraport AG's new list of service charges will be published and become effective.

Appointments to pick up an airport ID card

In the upcoming year, airport ID cards are exclusively issued by appointment. This does not apply to damaged ID cards or newly issued ID cards due to loss.

Appointments are to be made via www.fraport.de/flughafenausweise.

Do you already know our web portal for airport ID cards?

In our web portal for airport ID cards, you can conveniently apply for permanent ID cards and background checks online. This requires a one-time registration of your company at www.fraport.de/scfwebportal. The generated application is then signed by the ID card holder and emailed to flughafenausweise@fraport.de. A signature of the company in Part C is not required in this case. In addition, you can view the application status at any time via the web portal. Please be aware, that the web portal is in German only.

We are constantly working on optimizing the web portal for our customers, making it more attractive and expanding it.

Covid Rules at SCF

Persons who recovered from Covid, fully vaccinated persons or tested persons are admitted. Please show your proof without being asked.

Please inform your employees, other departments and persons for whom these changes are of interest. If you have any queries, please do not hesitate to contact us using our familiar contact details.

We would like to thank you for your trust in the past year and wish you and your loved ones happy holidays and a year full of positive experiences, professional and private successes and, of course, good health!

Sincerely yours,

ID Cards and Authorization Services

Fraport AG