



Explore the Fascination of Frankfurt Airport

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New Fraport Visitor Center to open on August 2 – Visitors' Terrace and Airport Tours now operating again

Frankfurt Airport is gaining another attraction: a new multimedia Visitor Center that will open soon in Concourse C of Terminal 1. The new facility puts the fascinating world of Germany's largest airport at visitors' fingertips. It's an opportunity for airport fans of all ages to explore the aviation business with all of their senses. How about slipping into the role of marshaller and guiding a jet into its parking position? You can do it here! Or hurtling through the winding tunnels of the airport's automated baggage conveyor system? Just put on a virtual reality headset and start the exhilerating Motion Ride! The exhibition's centerpiece, The Globe, also lets you playfully experience worldwide aviation in action – and learn about the important role that Frankfurt Airport plays in it.

The path through the exhibition spanning 1,200 square meters is indicated by glowing overhead stripes that precisely match the paths used by giant aircraft to take off and land. Right at the start, a 55-square-meter model of the Airport City (at a scale of 1:750) invites guests to embark on a virtual voyage of discovery. This detailed replica of the entire airport and its 400-odd buildings can be interactively explored using an iPad. Over 80 digital points of interest deliver a wealth of interesting information in the form of texts, videos and 3D animations. "Smart windows" use virtual reality to supplement the apron panorama with real-time data on parked aircraft. Engrossing stories about zeppelins and the Berlin Airlift can also be enjoyed during a trip back in time.

"The Globe", a gigantic interactive LED wall comprising 28 monitor screens, visualizes all ongoing flights between FRA and other points worldwide in real

time. It's an impressive way to experience the enormous web of global connections and the complexity of international aviation.

The popular airport tours will also resume in early August. The Starter Tour lasts 45 minutes and includes live narration to provide a fascinating stream of figures, data and facts on the airport and its activities. The 120-minute XXL Tour provides a more extensive look behind the scenes. Guests get to watch ground handling operations, takeoffs and landings while passing close to aircraft, and also catch glimpses of the new fire station number 1 and the construction project to build the new Terminal 3 in the south of the airport.

The perfect way to round out an excursion to the airport is to enjoy the view from the popular Visitors' Terrace. This platform at Terminal 2 provides a bird's-eye perspective of planes from around the world landing and taking off and the bustling activity on the airport apron. To celebrate its reopening, admission is free of charge for a limited time – to cap the number of visitors at any given time, however, it is necessary to reserve a time slot.

Reservations are required for all of the facilities and can be made in the ticket shop at www.fra-tours.com. Unfortunately, it is not yet possible to do so on site. During the summer school holidays in the German state of Hesse, guests of the Visitor Center can park free of charge in FRA's public parking facilities: simply take a ticket when driving in and get it validated at the entrance of the Visitor Center. Also for day trippers, Frankfurt Airport is always a worthwhile destination – naturally while complying with the current rules to prevent infection.

Important to know: like the Visitors' Terrace, the multimedia Fraport Visitor Center can also be booked for holding events of all kinds.

Passengers and visitors can get more information on the wide variety of services available at Frankfurt Airport on its <u>travel website</u>, <u>service shop</u>, or <u>Twitter</u>, <u>Facebook</u>, <u>Instagram</u> or <u>YouTube</u> pages.

Print-quality photos of Fraport AG and Frankfurt Airport are available for free downloading via the <u>photo library</u> on the <u>Fraport Web site</u>. For TV news and information broadcasting purposes only, we also offer free <u>footage material</u> for downloading. If you wish to meet a member of our Media Relations team when at Frankfurt Airport, please do not hesitate to contact us. Our contact details are available <u>here</u>.

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About Fraport AG and Frankfurt Airport

One of the leading players in the global airport business, <u>Fraport AG</u> offers a wide range of operational and management solutions based on over 95 years of aviation expertise. Fraport's portfolio of companies spans four continents with activities at 31 airports worldwide. In fiscal year 2019 (Dec. 31), Fraport generated sales of €3.7 billion and profit of about €454 million. More than 182 million passengers in 2019 used airports around the world in which Fraport has at least a 50 percent stake. Impacted by the Covid-19 global pandemic, Fraport's majority-owned Group airports welcomed only 52 million passengers in 2020. Revenue reached €1.7 billion, while profit decreased to minus €690.4 million in fiscal 2020. In its Mission Statement, Fraport places the focus on its customers. The Group's commitment to ensuring a "good trip" to all passengers and travelers is also reflected in its corporate slogan: "Gute Reise! We make it happen". This applies to all of Fraport's business activities and services at Germany's largest aviation hub in Frankfurt and the Group's airports worldwide.

At its **Frankfurt Airport (FRA) home base**, Fraport welcomed more than 70.5 million passengers and handled 2.1 million metric tons of cargo (airfreight and airmail) in 2019. Only 18.8 million passengers traveled through FRA in 2020, due to the Covid-19 pandemic. Cargo volumes still reached nearly 2.0 million metric tons in 2020. A leading hub in the global air transportation system, FRA continues to be one of Europe's most important aviation gateways both in terms of passenger traffic and cargo tonnage.

Frankfurt Airport City has become Germany's largest job complex at a single location, employing approximately 81,000 people at some 450 companies and organizations on site. Almost half of Germany's population lives within a 200-kilometer radius of the FRA intermodal travel hub – the largest airport catchment area in Europe. FRA also serves as a magnet for other companies located throughout the economically vital Frankfurt-RMN (Rhine-Main-Neckar) region. Thanks to synergies associated with the region's dynamic industries,

networked expertise, and outstanding intermodal transportation infrastructure, FRA's world route network enables Germany's export-oriented businesses to flourish in global markets. Likewise, FRA is a key gateway for companies wanting to access the huge European marketplace. Thus, Frankfurt Airport – which is strategically located in the heart of Europe – is one of the most important hubs in the global logistics chain.

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