

# *List of Service Charges*

Valid as of January 1, 2020



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***1. Terms and conditions for the supply of goods and services  
(special services) by Fraport AG Frankfurt Airport Services  
Worldwide***



## **1. Conditions Governing the Provision of Additional Services by Fraport AG Frankfurt Airport Services Worldwide**

### **1.1. Definition**

Additional Services as referred to in this List of Service Charges, are all services provided by Fraport AG in addition to an existing ground handling contract.

### **1.2. Obligations of Fraport AG**

Placing an order for additional services does not constitute a claim against Fraport AG for the execution of such services. Even in the event of an order being accepted and in the course of such additional services being rendered, Fraport AG reserves the right of disposal of their personnel, equipment, tools and facilities.

### **1.3. Liability**

- Fraport AG is not liable for any injury to persons or damage to objects caused in the performance or in connection with the performance of the requested services or in connection with the lease of Fraport AG equipment, tools and facilities - even if these are in Fraport AG charge while performing such services - unless the injury or damage was caused with intent by Fraport AG or their authorized personnel. In case of non-merchants, Fraport AG is liable for any injury or damage caused by Fraport AG and Fraport AG personnel with gross negligence. In case of services directly connected with the handling of aircraft (ground handling services), the liability clause of the respective ground handling agreement shall apply.
- The contractor exempts Fraport AG from all third-party claims which might arise in connection with the performance of the contract.
- Fraport AG holds the contractor liable for any injury of persons or damage to objects caused by the conduct of his personnel or the condition of objects handed over during or in connection with such additional services.

### **1.4. Assessment of Charges and of Additional Services Rendered**

The additional services rendered will be specified within the Attachment of the special services invoice. Objections to the scope of services stated must be made no later than 30 working days after receipt of the invoice. Thereafter the statement shall be deemed accepted. The provisions of the List of Service Charges of Fraport AG Frankfurt Airport Services Worldwide shall apply.

### **1.5. VAT**

All mentioned charges are net (without VAT). Exceptions are marked. In case of costs changes, charges can be adjusted.

## ***2. Calculation procedure BVD***

**This chapter covers the following items:**

2.1 Vehicles and Equipment which do not Require a Driver and/or Operator(s)

2.2 Flat Mileage Rate

2.3 Assessment of Assignment of Push-out Time

2.4 Uncompleted services

2.5 General Expense

2.6 Debtor Regulation Ground Handling

## 2. Calculation Procedure BVD

### 2.1. Vehicles and Equipment which do not Require a Driver and/or Operator(s)

- For an uninterrupted use of up to 12 hours the established hourly rates will be charged.
- For use in excess of 12 hours and up to 24 hours a daily rate, equalling the rate for 12 hours, will be charged.
- For every additional 24 hours of a fraction thereof, a daily rate will be charged.

The following rules apply for making available vehicles and equipment for which an hourly rate is established and which service number is marked with an \*):

#### Examples:

9 hours = 9 x the hourly rate  
14 hours = 1 x the daily rate  
48 hours = 2 x the daily rate  
50 hours = 3 x the daily rate

### 2.2. Flat Mileage Rate

If vehicles are made available for off-airport use, a flat rate per kilometre driven will be charged in addition to the fixed hourly rate.

### 2.3. Assessment of Assignment of Push-out Time

Contrary to the assignment periods of personal and equipment of push-out time will be determined as follows:

The charging period for push-out services starts two minutes prior to timely set TOBT or rather with contractual agreed lead time prior to timely set TOBT or latest with the arrival of the aircraft towing tractor at the position. Push-out time ends when the tractor has completed towing-/push-out procedure and leaves the position.

#### Example for assessment of assignment of push-out time:

Timely set TOBT 08.04 hrs.  
Arrival of aircraft towing tractor at position 07.56 hrs.  
Beginning of assignment 08.02 hrs.  
Departure of tractor 08.20 hrs.  
End of assignment 08.20 hrs.  
Time of operation 18 min.  
Charged time 20 min.

### 2.4. Uncompleted services

Moreover services which are ordered by airline or third party and commenced thereupon, but aborted due to reasons out of Fraport AG responsibility will be charged resource-related.

### 2.5. General expense

Any disbursement made by the Handling Company on behalf of the client will be reimbursed by the client at cost price plus an accounting surcharge of 12 percent, except when otherwise stipulated.

### 2.6. Debtor Regulation Ground Handling

Debtor of the charges for ground handling services is the airline operating the respective flight with its airline code/flight number. Deviating regulations require prior written agreement.

### **3. Aviation Ground Services (BVD) Operations, Load and Transport Services**

All airlines using Frankfurt make use of the services provided by the Aviation Ground Services Department.

In addition to very wide-ranging basic services, which are already contained in the flat-rate agreements on aviation ground services, BVD also offers a large number of additional services involving for instance:

#### **Everything to do with the aircraft**

Start-up compressed air and main power on the ground

Storage of empty containers

Provision of personnel

Provision of equipment

Crew and crew baggage transport

Other services as shown in this list or on request.

#### **Inside the aircraft**

Special cleaning to meet your requirements

Storing, collecting and distributing on-board material and cabin equipment

Cleaning cockpit windows on the outside

Other services on request.

#### **Safety and security**

X-ray equipment

Baggage Reconciliation System (BRS)

Orders/enquiries: 24-hour service.

#### **Service manager on duty**

Telephone: +49 (0)69 690-70620/30

Fax: +49 (0)69 690-495 70620

#### **Contracts**

Ground Services

Sales & Customer Service (BVD-VC)

Telephone: +49 (0)69 690-60989

Fax: +49 (0)69 690-495 60989

E-mail: [Groundservices@fraport.de](mailto:Groundservices@fraport.de)

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

### 3. Aviation Ground Services (BVD) Operations, Load and Transport Services

#### 3.1. Hourly Rates for Personnel

|       |                                      |                  |       |
|-------|--------------------------------------|------------------|-------|
| 11670 | Operations assistant                 | up to 30 minutes | 52,50 |
| 11916 | Driver (ground handling service)     | up to 30 minutes | 47,50 |
| 11659 | Aircraft cleaners                    | up to 30 minutes | 32,50 |
| 11026 | Loader (ground handling service)     | up to 30 minutes | 44,00 |
| 11301 | Loadmaster (ground handling service) | up to 30 minutes | 55,00 |

#### 3.1.1. Additional Services

|       |  |                   |          |
|-------|--|-------------------|----------|
| 26047 | Brake Cooling A 380                                  | each              | 1.316,00 |
| 26047 | Brake Cooling Widebody except A 380                  | each              | 1.316,00 |
| 30978 | Documentation of temperature data at pharma shipment | each              | 26,00    |
| 13696 | Examination of mobile electrical appliance           | each              | 8,50     |
| 18119 | Cleaning of vehicle after AVI-transportation         | up to 30 minutes  | 60,50    |
| 14717 | ULD push   | Use up to 30 min. | 65,00    |
| 11697 | Walk out assistance                                  | Use up to 15 min. | 91,00    |
| 11920 | Walk out assistance Commuter A/C                     | Use up to 15 min. | 91,00    |
| 23299 | Waterblower  | each              | 267,00   |

#### 3.2. Vehicles and Equipment

##### 3.2.1. Loading and Unloading Equipment

|       |  |                  |        |
|-------|--|------------------|--------|
| 11703 | KCH Container loader, up to 1.5 metric tons, with operator           | up to 30 minutes | 105,00 |
| 11696 | KCH Container loader, up to 3.5 metric tons, with operator           | up to 30 minutes | 138,50 |
| 11030 | KCT container and pallet transporter, with driver                    | up to 30 minutes | 133,50 |
| 11046 | KFB Self-propelled conveyor-belt, loader with operator               | up to 30 minutes | 110,00 |
| 11048 | KMS fork lift up to 15 metric tons, with driver                      | up to 30 minutes | 192,50 |
| 11047 | KMS fork lift up to 4 metric tons lift capacity, with driver         | up to 30 minutes | 130,00 |
| 29582 | KMS fork lift without operator                                       | up to 30 minutes | 25,50  |
| 11700 | KPH Pallet loader, up to 30 metric tons lift capacity, with operator | up to 30 minutes | 362,00 |
| 11050 | KPH Pallet loader, up to 7 metric tons lift capacity, with operator  | up to 30 minutes | 184,00 |

##### 3.2.2. Steps

|       |  |                  |        |
|-------|--|------------------|--------|
| 11056 | KST Crew/Service steps for wide body aircraft, without tractor                     | up to 30 minutes | 27,00  |
| 11695 | KST Service steps without tractor  | up to 30 minutes | 27,00  |
| 11054 | KPT Passenger steps, adjustable elevation from 1.60 m to 2.10 m, without tractor   | up to 30 minutes | 27,00  |
| 11892 | KPT Passenger steps, adjustable elevation from 2.40 m to 3.45 m, without tractor   | up to 30 minutes | 27,00  |
| 11055 | KMT Self-propelled passenger steps up to 5.40 m elevation, with driver             | up to 30 minutes | 165,00 |
| 11893 | KMT Self-propelled passenger steps up to 5.40 m elevation (with roof), with driver | up to 30 minutes | 279,50 |

| S-No.  | Service  | Unit             | EUR    |
|--|--|------------------|--------|
| <b>3.2.3. Vehicles and Tractors Services</b> |  |                  |        |
| 23477  | Order of cargo transports via facsimile                        | each             | 5,41   |
| 31597  | Delivery of gate luggage at aircraft                           | per baggage item | 5,00   |
| 11035  | KDW Diesel vehicle, with driver                                | up to 30 minutes | 64,00  |
| 11917  | KEZ Electric tractor heavy, with driver                        | up to 30 minutes | 88,50  |
| 15420  | KFC Freight container trailer                                  | 24 hours         | 40,00  |
| 11077  | KFC Freight container trailer                                  | up to 30 minutes | 4,50   |
| 11067  | KFW Cargo trailer  | up to 30 minutes | 2,50   |
| 11760  | KFW Cargo trailer  | 24 hours         | 22,00  |
| 13837  | KGC Baggage container trailer                                  | up to 30 minutes | 4,50   |
| 18102  | KGC Baggage container trailer                                  | 24 hours         | 109,00 |
| 11886  | KGC Baggage container trailer for double containers            | up to 30 minutes | 4,50   |
| 11887  | KGC Baggage container trailer for double containers            | 24 hours         | 109,00 |
| 18103  | KGW Baggage trailer  | up to 30 minutes | 4,50   |
| 11641  | KGW Baggage trailer  | 24 hours         | 109,00 |
| 11888  | KHT Transporter with lifting capacity, 20 feet, with driver    | up to 30 minutes | 172,50 |
| 11039  | KKB Minibus with driver  | up to 30 minutes | 76,00  |
| 15418  | KLT transporter up to 1 metric ton, with driver                | up to 30 minutes | 65,00  |
| 11038  | KLT transporter up to 1 metric ton, with driver                | up to 30 minutes | 65,00  |
| 11069  | KPA Pallet trailer (dolly)                                     | up to 30 minutes | 10,50  |
| 11079  | KPA Pallet trailer (dolly)                                     | 24 hours         | 70,00  |
| 12376  | KPB Pallet trailer (sheet construction)                        | up to 30 minutes | 15,50  |
| 11036  | KSZ towing tractor heavy, with driver                          | up to 30 minutes | 83,50  |
| 29581  | KSZ towing tractor heavy without operator                      | up to 30 minutes | 25,50  |
| 22460  | KTC Animaltransporter for Container                            | up to 30 minutes | 16,00  |
| 28054  | KTH Horse transporter, without operator                        | up to 30 minutes | 46,00  |
| 15421  | KTL Flat-bed-trailer   | up to 30 minutes | 4,50   |
| 11074  | KTL Flat-bed-trailer   | 24 hours         | 40,00  |
| 11028  | KTT Thermo pallet trailer, without operator                    | up to 30 minutes | 46,00  |
| 28839  | KTZ Engine trailer without operator                            | up to 30 minutes | 46,00  |
| 31596  | KTZ Engine trailer without operator                            | 24 hours         | 890,00 |
| 11078  | KZF 20 feet trailer  | up to 30 minutes | 19,50  |
| 15419  | KZF 20 feet trailer  | 24 hours         | 155,00 |
| 29554  | KZF2 40 feet trailer without operator                          | up to 30 minutes | 75,00  |
| 11914  | KZH Hybrid towing tractor                                      | up to 30 minutes | 83,50  |
| 11890  | KZU UNIMOG with salvage crane/Stacker truck including operator | up to 30 minutes | 131,50 |

**3.2.4. Special Transport**

|       |  |                  |        |
|-------|--|------------------|--------|
| 11037 | Courier trip with transporter (up to 30 minutes)                               | each             | 99,00  |
| 11915 | Courier trip with hybrid vehicle including baggage trailers (up to 30 minutes) | each             | 116,00 |
| 11032 | KLK Refrigerated/temperature control truck, with driver                        | up to 30 minutes | 131,50 |
| 22459 | Special Transport with 40 ft. Trailer (KZU + KZF2) with driver                 | up to 30 minutes | 311,50 |
| 11889 | Special-transport with thermo pallet trailer, tractor and operator, 1 trailer  | up to 30 minutes | 128,50 |
| 28186 | Special-transport with horse transporter, tractor and operator, 1 trailer      | up to 30 minutes | 128,50 |
| 28838 | Special transport engine trailer   | up to 30 minutes | 204,00 |

| S-No.  | Service   | Unit              | EUR                   |
|--|---|-------------------|-----------------------|
| <b>3.2.5. Passenger Transports</b>   |   |                   |                       |
|  | Direct passenger transfer   |                   | Price to be requested |
| 11053  | Crew transports   | up to 30 minutes  | 70,00                 |
| 17336  | Additional crew transports  | up to 30 minutes  | 70,00                 |
| 17337  | Airline personnel transports  | up to 30 minutes  | 70,00                 |
| 11898  | Flat rate per km for off-airport use of passenger buses   | 1 km              | 2,66                  |
| 11051  | KKO Passenger bus (max. 50 Pax) with driver   | up to 30 minutes  | 87,00                 |
| 11052  | KKO Articulated passenger bus (max. 95 Pax) with driver   | up to 30 minutes  | 99,50                 |
|  | Passenger accompany service in terminal   |                   | Price to be requested |
| 25773  | PRM Highloader  | up to 30 minutes  | 99,50                 |
| <b>3.2.6. Aircraft Towing Tractor</b>  |   |                   |                       |
| 11913  | KFZ Aircraft towing tractor including driver and tow bar  | Use up to 20 min. | 196,00                |
| 11901  | KFZ Aircraft towing tractor / overtime  | Use up to 20 min. | 130,00                |
| 11669  | KSZ Aircraft towing tractor including driver and tow bar  | Use up to 20 min. | 90,50                 |
| 11902  | KSZ Aircraft towing tractor / overtime  | Use up to 20 min. | 60,00                 |
| 11904  | KFZ-TLT Aircraft towing tractor (without tow-bar) including driver  | Use up to 20 min. | 292,00                |
| 23826  | KFZ-TLT Aircraft towing tractor / overtime  | Use up to 20 min. | 191,00                |
| 11674  | KSS Tow bar   | Use up to 20 min. | 11,00                 |
| <b>3.2.7. Ground Support Equipment</b>   |   |                   |                       |
| *) <i>Larger units will be charged according to the space actually used.</i>           |   |                   |                       |
| 11041  | KMA Ground power unit trailer 28/112 V (without operator and tractor) for services other than ground handling | up to 30 minutes  | 60,00                 |
| 11698  | KJA Ground power unit trailer 400 Hz (without operator and tractor) for services other than ground handling   | up to 30 minutes  | 86,50                 |
| 11905  | KFA Toilet service vehicle with operator  | up to 30 minutes  | 103,50                |
| 11908  | KWW Water service vehicle with operator   | up to 30 minutes  | 81,00                 |
| 11642  | KAA Waste water tank trailer (without tractor)  | up to 30 minutes  | 10,00                 |
| 11906  | KHS Tailpost (B 747) without tractor  | up to 30 minutes  | 13,00                 |
| 11029  | KPR roller ramp for containers using one space (e.g.LD1,LD2,LD3 and LD46)                                     | space and day     | 6,73 *)               |
| <b>3.2.7.1. Air Start Supply</b>   |   |                   |                       |
| 11692  | Air start supply narrow body aircraft   | Use up to 30 min. | 225,00                |
| 11693  | Air start supply wide body aircraft   | Use up to 30 min. | 412,00                |
| 17362  | Air start supply narrow body aircraft maintenance   | Use up to 30 min. | 225,00                |
| 17363  | Air start supply wide body aircraft maintenance   | Use up to 30 min. | 412,00                |
| <b>3.2.7.2. Air Conditioning Units</b>   |   |                   |                       |
| 11044  | Air conditioning unit (60 min.)   | each              | 417,00                |
| 11891  | Air conditioning unit - overtime - (30 min.)  | each              | 207,00                |
| 11643  | KLJ air-conditioning with Air Start Unit (30. min)  | Use up to 30 min. | 270,00                |
| <b>3.3. Sale of Materials</b>  |   |                   |                       |
| *) <i>Prices are subject to alterations depending on changes in purchasing prices.</i> |   |                   |                       |
| 11671  | Ballast bag (filled) 25 kilograms   | each              | 5,92 *)               |
| 12137  | Spreader boards 27 mm   | 1 sq meter        | 11,73 *)              |
| 12139  | Tie-down rope (Sisal-Perlon) 5 m  | 1 unit            | 3,26 *)               |
| 12138  | Tie-down rope (Sisal-Perlon) 10 m   | 1 unit            | 5,92 *)               |
| 12141  | Tie-down rings, small   | each              | 3,16 *)               |
| 12140  | Tie-down rings, large   | each              | 5,00 *)               |
| 13626  | Absorbent material AVI-PER  | each              | 9,08 *)               |

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

### 3.4. Aircraft Cabin Cleaning

Cleaning/comissary - services and prices on request.

### 3.5. Baggage Identification, BRS, Use of X-ray Equipment

The rates below apply only for baggage identification services requested in due time. In the event of baggage already loaded into aircraft holds or on to pallets/containers, services will be charged on an hourly basis.

#### 3.5.1. Baggage Reconciliation - Variable Portion -

|       |  |                  |       |
|-------|--|------------------|-------|
| 15729 | All types of aircraft                                      | per baggage item | 0,39  |
| 12126 | "Last Minute Scan" at A/C position - All types of aircraft | each             | 73,00 |

#### 3.5.2. Use of X-ray Equipment

Leasing of x-ray equipment Prices upon request

### 3.6. Other Services

#### 3.6.1. Vehicle Care

|       |  |                  |       |
|-------|--|------------------|-------|
| 11941 | Use of automatic car wash for Passenger cars and buses (up to 8 seats) | each             | 17,00 |
| 12054 | Use of automatic car wash for Passenger cars and buses (9 to 25 seats) | each             | 28,00 |
| 12055 | Use of automatic car wash for Buses (more than 25 seats)               | each             | 42,00 |
| 11927 | Use of automatic car wash for Catering vehicle                         | each             | 45,00 |
| 12076 | Use of a washroom for manual washing of vehicles and equipment         | up to 30 minutes | 22,50 |
| 12080 | Interior cleaning passenger car / buses (up to 8 seats)                | each             | 40,00 |

#### 3.6.2. Palletizing/Containerization of Freight and Mail

|       |  |                                     |       |
|-------|--|-------------------------------------|-------|
| 11058 | Palletizing/containerization of freight and mail | for each 100 kg or fraction thereof | 23,00 |
|-------|--|-------------------------------------|-------|

#### 3.6.3. Salvage of Defective Equipment

|       |  |      |        |
|-------|--|------|--------|
| 11907 | Salvage of defective equipment up to 3 t, 30 min.  | each | 183,00 |
| 11910 | Salvage of defective equipment up to 15 t, 30 min. | each | 270,00 |
| 11911 | Salvage of defective equipment over 15 t, 30 min.  | each | 403,00 |



## 4. *Fraport Executive Aviation*

### Services offered by Fraport Executive Aviation

#### Everything to do with the aircraft

Acceptance of aircraft/helicopter  
Removing wheel blocks  
Tie-down of small aircraft at severe weather warning  
Baggage unloading and loading up to max. 20 bags  
Single transportation of baggage, passenger and crew from the aircraft to the General Aviation Terminal and v.v.  
Engine start-up assistance  
Communication between aircraft and service provider on company frequency (VHF 131,885MHz)  
Reporting flight data and TOBT  
Assisting in placing orders for aircraft fuelling  
Utilization of crew lounges  
Provision of wireless LAN

#### Further services

For further information concerning the content of our services, such as enhanced service package, please find at "Fraport Executive Aviation Conditions of Use and charges" - under [www.fraport-groundservices.com](http://www.fraport-groundservices.com)

Operational hours daily between 06:00 and 22:00 MEZ

Fraport Executive Aviation (BVD-RL 5)  
Telephone: +49 (0)69/690-71719  
Fax: +49 (0)69/690-59446  
E-mail: [fragas@fraport.de](mailto:fragas@fraport.de)  
Sita: FRAAG7X

| S-No.  | Service  | Unit                         | EUR        |
|--|--|------------------------------|------------|
| <b>4. Fraport Executive Aviation</b>           |  |                              |            |
| <b>4.1. Vehicles, Equipment and Manpower</b>   |  |                              |            |
| 17358  | Loader (ground handling service) GAT   | up to 30 minutes             | 44,00      |
| 17359  | Loadmaster (ground handling service) GAT   | up to 30 minutes             | 55,00      |
| 12687  | KFA Toilet service vehicle with operator   | up to 30 minutes             | 103,50     |
| 12706  | KWW Water service vehicle with operator  | up to 30 minutes             | 81,00      |
| 25774  | KFB Self-propelled conveyor belt, loader with operator GAT   | up to 30 minutes             | 110,00     |
| 25771  | Air conditioning unit GAT (60 min.)  | each                         | 417,00     |
| 25775  | Air conditioning unit GAT - additional time - (30 min.)  | each                         | 207,00     |
| 12686  | Ground power unit (incl. delivery to aircraft and removal)   | up to 30 minutes             | 86,50      |
| 12713  | Air Start Supply narrow body aircraft  | up to 30 minutes             | 227,00     |
| 17357  | KKO passenger bus (max. 50 Pax) GAT  | up to 30 minutes             | 87,00      |
| <b>4.2. Transport Executive Aviation</b>       |  |                              |            |
| 15346  | Transport within the GAT area building positions   |                              | On request |
| 27270  | Transport within GAT area positions G, J, K  |                              | On request |
| 12787  | Surface transport / Taxi   |                              | On request |
| 15968  | Limousine Transport  |                              | On request |
| <b>4.3. Other Services</b>                     |  |                              |            |
| 12709  | General services   |                              | On request |
| 16879  | Fraport Executive Service Package  |                              | On request |
| 12675  | Additional Fraport Executive Agent   |                              | On request |
| 16067  | Single request of Airport Slot   |                              | On request |
| 16878  | Provision of Weather & Flight information  |                              | On request |
| 26919  | PC and printer sharing for flight crew   |                              | On request |
| 16066  | Telex receive/send   |                              | On request |
| 26732  | Adaption of Aviation Authority Fees  | each outbound passenger      | 14,00      |
| 12710  | Load/Unload of Passenger/Crew baggage (from 21 pcs.)   |                              | On request |
| 15971  | Catering and supplies (various)  |                              | On request |
| 12715  | Catering coffee / hot water  |                              | On request |
| 12716  | Catering icecubes  |                              | On request |
| 16880  | Arrangement of third party services, Taxi, Limousine Service, Hotel, Catering, Maintenance Companies |                              | On request |
| 15456  | Hotel accomodation   |                              | On request |
| 15966  | Safekeeping of car keys and documents  |                              | On request |
| 18120  | Arrange for Cabin Cleaning   |                              | On request |
| 16065  | Waste removal of aircraft  |                              | On request |
| <b>4.4. Rent of Business / Executive Rooms</b> |  |                              |            |
| *) <i>Special arrangements on request</i>      |  |                              |            |
| 12718  | Room "Business"  | per hour or fraction thereof | 102,00 *)  |
| 16596  | Room "Executive"   | per hour or fraction thereof | 65,00 *)   |

## **5. Aviation Ground Services (BVD)**

### **Passenger Service and Operations**

The service package includes all air-related work such as check-in and boarding of passengers, provision of load and trim plans for ramp agents, as well as baggage tracing.

**Prices for the services package on request.**

**Manager Passenger Service and Operations:**

Telephone: +49 (0)69 690-66051

Fax: +49 (0)69 690-495 66051

Sita: FRAAPXH

**Contracts and special agreements:**

Ground Services

Sales & Customer Service (BVD-VC)

Telephone: +49 (0)69 690-60989

Fax: +49 (0)69 690-495 60989

E-mail: [Groundservices@fraport.de](mailto:Groundservices@fraport.de)

**The following additional services complete the service package:**

1. Baggage tracing for up to seven days (until claim is handed over to insurers)
2. Flight planning with crew briefing
3. Push-back assistance
4. Sales and ticketing
5. Maintenance with a cooperation partner
6. Container and pallet rental
7. Container and pallet repair

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

## 5. Aviation Ground Services Passenger Service and Operations

### 5.1. Personnel

|       |                    |                  |       |
|-------|--------------------|------------------|-------|
| 13276 | Supervisor         | up to 30 minutes | 53,00 |
| 11313 | Flight Ops Agent   | up to 30 minutes | 53,00 |
| 12795 | Flight Controller  | up to 30 minutes | 49,50 |
| 11315 | Load Controller    | up to 30 minutes | 67,50 |
| 11304 | Passage Service    | up to 30 minutes | 49,50 |
| 11309 | Ramp Agent         | up to 30 minutes | 69,50 |
| 11307 | Ticket Agent       | up to 30 minutes | 60,00 |
| 24861 | Lost & Found Agent | up to 30 minutes | 49,50 |

### 5.2. Additional Services

|       |                          |                   |                       |
|-------|--------------------------|-------------------|-----------------------|
| 11310 | Walk Out Assistance      | Use up to 15 min. | 91,00                 |
|       | Flight planning          |                   | Price to be requested |
|       | Baggage tracing          |                   | Price to be requested |
| 12806 | Photostatic copy A4      | each              | 0,32                  |
| 17697 | E-Ticket Transaction Fee | Ticket            | 0,05                  |

## ***6. Extra Services of Central Ground Handling Infrastructure***

### **Contact:**

Fraport AG

Marc Poeschmann, Senior Executive Manager Central GH-Infrastructure, Charges

60547 Frankfurt/Main

Telephone: +49 (0)69 690-20009

Fax: +49 (0)69 690-58002

E-mail: [m.poeschmann@fraport.de](mailto:m.poeschmann@fraport.de)

Fraport AG

Brigitta Melius, Central Ground Handling Infrastructure, Charges

60547 Frankfurt/Main

Telephone: +49 (0)69 690-20126

Fax: +49 (0) 69 690-58002

E-mail: [b.melius@fraport.de](mailto:b.melius@fraport.de)

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

## 6. Extra Services of Central Ground Infrastructure

### 6.1. Electrical Power Supply -Passenger Aircraft and Mixed Version Aircraft-

\*) Service volume and charge upon arrangement (tel. 069/690-20126)

|       |                                    |  |         |
|-------|------------------------------------|--|---------|
| 11638 | Type of aircraft depending on size |  | each *) |
|-------|------------------------------------|--|---------|

### 6.2. Electrical Power Supply -Cargo Aircraft-

\*) Service volume and charge upon arrangement (tel. 069/690-20126)

|       |                                    |  |         |
|-------|------------------------------------|--|---------|
| 11023 | Type of aircraft depending on size |  | each *) |
|-------|------------------------------------|--|---------|

### 6.3. Storage of Baggage in the Customs Bonded Store

\*) Service volume and charge upon arrangement (tel. 069/690-20126)

|       |                                |  |                                 |
|-------|--------------------------------|--|---------------------------------|
| 12005 | Hiring of a video display unit |  | per hour or fraction thereof *) |
| 12178 | Hiring of a hardcopy printer   |  | per hour or fraction thereof *) |

### 6.4. Baggage Personnel

|       |               |        |       |
|-------|---------------|--------|-------|
| 11027 | Worker        | 1 hour | 78,00 |
| 11302 | Senior worker | 1 hour | 86,00 |

### 6.5. Administrative support

|       |                                  |        |       |
|-------|----------------------------------|--------|-------|
| 17438 | Administrative Support "Basic"   | 1 hour | 47,00 |
| 17439 | Administrative Support "Premium" | 1 hour | 93,00 |

### 6.6. Operative maintenance

\*) Please note: Charge according to actual use

|       |                             |                              |         |
|-------|-----------------------------|------------------------------|---------|
| 17896 | Operational maintenance GFA | 1 hour                       | 65,50   |
|       | Material                    | per hour or fraction thereof | 0,00 *) |

### 6.7. BRS - Extra Services

\*) Charging referring to time needed

|       |  |        |          |
|-------|--|--------|----------|
| 25172 | Sending of BRS lists according to customer request | each   | 1,00     |
| 25171 | BRS Programming and development                    | 1 hour | 104,00   |
| 25170 | BRS Operating und/oder Schulung                    | 1 hour | 75,00    |
| 25169 | Administration of Sort Rules                       | 1 hour | 70,00 *) |

### 6.8. Sorting Rules

\*) Prices on arrangement

|       |  |               |         |
|-------|--|---------------|---------|
| 14327 | Baggage sorting according specific criteria (5 and more) | per criterium | 0,00 *) |
|-------|--|---------------|---------|

### 6.9. Passenger Bridge Extra Services

These services are not included in the standard services of Central Ground Handling Infrastructure.

|       |   |        |       |
|-------|---|--------|-------|
| 27811 | Passenger Bridges First Service             | each   | 14,00 |
| 27810 | Passenger Bridge-Full Service (Inbound Svc) | 1 hour | 19,00 |

## ***7. Integrated Facility Management (IFM)***

Fraport AG can offer a wide range of services provided by the large number of its own specialized workshops.

The Airport Integrated Management maintains successfully the technical systems of its own buildings and also those of the customers at Frankfurt Airport around the clock. In addition, we include Postal Services, Airport Print Center, Fueling Services, Vehicle Rentals Services.

The cleaning Management insures a clean environment and long-term property value in buildings and facilities located either directly on the airport grounds or in the immediate vicinity.

The Vehicle Maintenance Service department of the Airport Facility Management takes care of the technical support and the maintenance of vehicle fleets at favorable conditions.

The Airport Facility Management (IFM) includes infrastructural and technical services, which are briefly described below:

- **Technical Facility Management**
- **Management of Technical Equipment**
- **Infrastructural Facility Management**
- **Vehicle Maintenance Service**

For general questions please contact the salesdepartment of the Airport Facility Management:

### **Airport Facility Management Sales**

Fax: +49 (0)69 690-495 24593

E-mail: [facility-management@fraport.de](mailto:facility-management@fraport.de)

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

## 7. Integrated Facility Management (IFM)

### 7.1. Technical building supply and disposal management

The Fraport AG technical building management department provides the technical services at Frankfurt Airport for all objects, areas and utility networks. The focus of service provision is the safety and availability of all technical facilities with the takeover of the operator's responsibility.

Fraport AG can also offer a wide range of services for you.

We can handle complete technical facility management and maintenance for your buildings and building auxiliary systems according to DIN 31051, such as:

- Property Management
- Energy Management
- Inspections
- Expectations
- Troubleshooting
- Repairs
- Installations
- Low Constuction Works according to DIN 276
- Preparing and Execution of official Inspections
- Digitization of plans
- Measurements

#### Rates are available upon request

Furthermore, the Technical Building Management department operates a building services control center to:

- monitor building auxiliary systems in all buildings at Frankfurt Airport that are managed by Fraport
- control and adjust operating statuses to the respective requirements
- Recording an processing of disorders as well as coordination of necessary intervention activities
- 24 hours a day, 365 days a year

#### Prices are available upon request

#### Sales contact:

Thomas Reimann

Telephone: +49 (0)69 690-22388

Fax: +49 (0)69 690-495 24593

E-mail: [facility-management@fraport.de](mailto:facility-management@fraport.de)



| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

### 7.1.1. Postal services

In cooperation with Deutsche Post and various other parcel services, we handle the distribution and dispatch of postal matter (letters and parcels) at Frankfurt Airport:

- Daily delivery of incoming mail to the place agreed with you
- Daily collection and dispatch of your outgoing mail
- Franking of letters and parcels
- Keeping records of registered mail (incoming and outgoing)

Customers are invoiced at the end of each month on the basis of a detailed statement of postal charges paid.

#### Prices upon request

##### Sales contact:

Thomas Reimann

Telephone: +49 (0)69 690-22388

Fax: +49 (0)69 690-495 24593

E-mail: facility-management@fraport.de

### 7.1.2. Airport Print Center / Letter Shop

Fraport AG's printing shop at FRA not only provides assistance and advice in layout and design but also can comply with individual requests at short notice, thanks to state-of-the-art digital and offset technology.

Here are a few examples of the Airport Print Center's product range::

- Brochures
- Forms, multi-copy forms, blocks
- Color copies, color plots up to A0
- Business cards
- Training and instruction material
- Stickers
- Customized invitations
- Circulars
- Personalized stationery
- Flyers
- Sheet laminating

The customer decides whether a product is cut, numbered, labeled, enveloped, punched, or stapled.

#### Letter shop

- Enveloping of your outgoing mail and information material
- Making credit information inquiries

#### Prices upon request

##### Sales contact:

Thomas Reimann

Telephone: +49 (0)69 690-22388

Fax: +49 (0)69 690-495 24593

E-mail: facility-management@fraport.de

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

### 7.1.3. Fuel services

Fraport's fuel service unit provides fuels, oils, and lubricants for vehicles and equipment on the apron, via corporate filling station on the apron and a mobile fueling service. In addition, the unit operates a corporate filling station in the public airport area, for use by Fraport personnel and third parties.

- Motor fuels
- Lubricants
- Fuel oil
- Professional disposal of used oils

**Prices upon request**

**Sales contact:**

Thomas Reimann

Telephone: +49 (0)69 690-22388

Fax: +49 (0)69 690-495 24593

E-mail: facility-management@fraport.de

### 7.1.4. Renting of cars (Short term rental / Carpool)

We offer you short-term rentals from the Fraport Carpool

**Prices upon request**

**Contact:**

Reservation office and operations control,  
daily from 7 a.m. to 3:30 p.m.

Telephone: +49 (0)69 690-26348

### 7.2. Cleaning Management (IFM-IS4)

We advise and help on any matters concerning cleaning of your buildings, offices or other facilities at the airport.

- Interior cleaning of buildings
- Exterior building cleaning
- Pest control
- Disinfecting

**Prices upon request**

**Contact:**

Sandra Stevanovic

Telephone: +49 (0)69 690-30614

Fax: +49 (0)69 690-21131

E-mail: s.stevanovic@fraport.de

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

### 7.3. Automotive Engineering (IFM-IF)

Fraport's Automotive Engineering department renders maintenance and repair services for your complete vehicle fleet and provides motor vehicle parts and supplies at favorable conditions.

In addition, we offer concepts for workshop planning and equipment as well as customized hands-on training for specific vehicles and equipment.

#### Sales contact:

Udo Edelmann

Telephone: +49 (0)69 690-71567

Fax: +49 (0)69 690-59663

E-mail: facility-management@fraport.de

#### 7.3.1. Repair shop services

- Repair of automobiles and commercial vehicles (cars, small trucks) and small equipment (compressors)
- Repair of standard equipment with special super-structures and/or repair of special equipment (canteen vans, water and toilet service vehicles, winter services equipment)
- Repair of special equipment and handling equipment (pallet lifters, aircraft tow trucks)

Rates are available upon request

#### Contact:

Patrick Hoyer

Telephone: +49 (0)69 690-28640

E-mail: p.hoyer@fraport.de

#### 7.3.2. Rental of special vehicles and equipment

Our Integrated Facility Management offers an extensive range of vehicles and special Equipment. You can rent our equipment for periods from on hour up to several years.

Below a selection from our offering:

- Diesel tugs of 4 or 6 tonnes empty weight for freight and baggage transportation
- Hybrid tugs of approx. 5 tonnes empty weight (diesel/electric) for combined operations inside or outside of buildings
- Electric forklift trucks from 1.5 to 3.5 tonnes empty weight
- Three- or four-wheel electric tugs for smaller and medium loads
- Heavy-duty diesel forklift trucks of 12 tonnes empty weight
- Container transporters
- Mobile conveyors
- Other vehicles and equipment on request

All vehicles and special equipment are rented out with a full service package, which already includes the costs for maintenance, servicing legal inspections, and repairs (except physical damage). In addition, you can take out machinery breakdown insurance via us.

For electric vehicles you can also rent or the matching batteries (24/48/80 volts) and suitable charging equipment. Together with you, we prepare a total package tailored to your individual needs and requirement.

You benefit from our challenge: The total package from our source, consistent pricing and service levels to meet the needs, highly flexible and reliable to our presence directly on site.

We look forward to hearing from you.

#### Contact:

Udo Edelmann

Telephone: +49 (0)69 690-71567

| S-No.   | Service                        | Unit | EUR |
|---------|--------------------------------|------|-----|
| Fax:    | +49 (0)69 690-495 24593        |      |     |
| E-mail: | facility-management@fraport.de |      |     |

### 7.3.3. Vehicle engineering

Upon request, the vehicle engineering unit performs the following activities for you:

- Preparation of technical specifications for vehicles and equipment
- Inspection and acceptance testing of equipment at the manufacturer's premises
- Warranty handling
- Preparation of maintenance plans
- Pinpointing and eliminating weaknesses
- Computer-based monitoring of costs and material consumption

Technical inspections (since the 01.10.2005 only for vehicles with a Air Field Licensing)

- Brake tests, including test stand operation for cars, trucks, buses and handling equipment
- Vehicle emission tests for Otto and Diesel engines
- Road safety inspection of vehicles and equipment in accordance with the Traffic Rules and Licensing Regulations
- General inspection, including engine emission test, of vehicles and trailers
- Follow-up inspections (visual inspection) of vehicles or trailers
- Tachograph inspections according to §57 StVZO
- Safety inspections (SP) according to §29 StVZO

#### Prices upon request

##### Contact:

Sebastian Nink

Telephone: +49 (0)69 690-70478

Fax: +49 (0)69 690-70478

E-mail: s.nink@fraport.de

## ***8. Traffic and Terminal Management, Corporate Safety and Security***

The Traffic and Terminal Management, Corporate Safety and Security Department (FTU) provides not only the provision of aviation infrastructure (see fees and charges), but also a variety of other services.

For example, these include:

### ***VIP Services***

### ***Flight Scheduling***

### ***Terminal Management Services***

- Use of electric Vehicles
- Lost and Found Office
- rental of Blocking Elements with Roller Tapes

### ***Airport counters***

- Use of Counters in the Terminal
- Rental of Lockers
- Logo Monitors -Rental
- Logo Monitors - Set up or modification of logos to be displayed on monitors

### ***Fire Department Services***

- Plan development, plotter services, and UV-resistant printouts
- Vehicles and Equipment
- Training room rentals
- Animal welfare / Animal rescue

### ***ID Card Center***

### ***Special Safety and Security Services***

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

## **8. Traffic and Terminal Management, Corporate Safety and Security**

### **8.1. VIP Service**

For guests in need of special attention and discretion the VIP-Service of Fraport offers the utmost of comfort and highest standard.

VIP Services for You and Your Guests

#### **For Departures**

- a) Arrival of cars at Gate 13, reservation of parking spaces following prior notification of exact number of cars.
- b) Reception of guests and transfer to VIP lounge.
- c) Stay in VIP lounge, on request with food from a restaurant (at additional cost).
- d) Performance of all formalities such as check-in, baggage handling at/with the relevant airline, emigration and customs formalities.
- e) Transfer of guests from the VIP lounge to the gate/plane.
- f) Our VIP escorts and any persons accompanying the passengers take leave of them at the plane; the accompanying persons are then transferred back to Gate 13.

#### **For Arrivals**

- a) Reception of any meeters & greeters for the expected passengers in arriving planes at the VIP Lounge at Gate 13, remaining there until the flight is approaching Frankfurt Airport.
- b) Drive from the VIP lounge across the apron to the parking position of the arriving aircraft ? on request with the meeters & greeters. Welcoming of the arriving passengers right at the plane.
- c) Transfer of guests to the VIP lounge at Gate 13. Handling of immigration formalities (presentation of passports to the border police). Our guests are required, if immigration formalities are required, to remain in the lounge until cleared by the border police.
- d) After the baggage has arrived, transfer of it to the waiting cars by our baggage service.

#### **For Transit Passengers**

- a) Reservation of parking spaces near Gate 13 for any meeters & greeters for the expected transit passengers.
- b) The meeters & greeters remain in the VIP lounge until the transit passengers arrive or depart.
- c) Drive from the VIP lounge to the parking position of the arriving aircraft ? on request with the meeters & greeters. Welcoming of the arriving passengers.
- d) Handling of immigration/emigration formalities.
- e) On request, catering for guests while they are in transit from a restaurant (at additional cost).
- f) Handling of the formalities for the continuing flight with the relevant airline.
- g) Transfer of guests from the VIP lounge to the gate/plane.

| S-No.   | Service   | Unit                  | EUR      |
|---|---|-----------------------|----------|
| h) Our VIP escorts and any persons accompanying the passengers take leave of them at the plane; the accompanying persons are then transferred back to Gate 13.  |   |                       |          |
| During your stay in our VIP lounge, we offer you tea, coffee, soft drinks, alcoholic beverages and a selection of small meals. If you would like more extensive catering, this can be arranged at additional cost.  |   |                       |          |
| Prior to departure or while in transit, our guests can get to the shopping and duty-free areas of the airport at any time. We will accompany them on request. We gladly organize limousine shuttles for you at an additional charge. We can also make hotel reservations for you. |   |                       |          |
| <b>8.1.1. VIP Services</b>  |   |                       |          |
| 17829   | Customs duties service fee                                | Use up to 15 min.     | 67,50    |
| 17829   | each additional 15 minutes                                | additional 15 minutes | 22,50    |
| 16216   | Protective service attendance on request                  | each                  | 44,00    |
| 14308   | Layover exceeds 4 hours                                   | Price to be requested | 200,00   |
| 14309   | Short notice booking fee                                  | 25% of order value    | 0,00     |
| 27208   | "Meet and Greet" from the 2nd person                      | 1 person              | 60,00    |
| <b>8.1.2. VIP-Service Suites</b>  |   |                       |          |
| 28706   | Grand Suite #2 per diem allowance                         | flat rate             | 800,00   |
| 28707   | Superior Suite #1   | each                  | 150,00   |
| 28712   | Dream Lounge #1   | each                  | 150,00   |
| 28711   | Superior Suite per diem allowance                         | flat rate             | 600,00   |
| 28709   | Superior Suite #3   | each                  | 150,00   |
| 28701   | Grand Suite #1  | each                  | 250,00   |
| 28692   | Red Royal Suite   | each                  | 600,00   |
| 28693   | Red Royal Suite each additional from the 3rd hour         | 1 hour                | 150,00   |
| 28694   | Red Royal Suite per diem allowance                        | flat rate             | 1.000,00 |
| 28700   | Grand Conference Lounge per diem allowance                | flat rate             | 1.500,00 |
| 28708   | Superior Suite #2   | each                  | 150,00   |
| 28702   | Grand Suite #1 each additional from the 3rd hour          | 1 hour                | 100,00   |
| 28713   | Dream Lounge #1 each additional from the 3rd hour         | 1 hour                | 80,00    |
| 28710   | Superior Suite each additional from the 3rd hour          | 1 hour                | 80,00    |
| 28705   | Grand Suite #2 each additional from the 3rd hour          | 1 hour                | 100,00   |
| 28704   | Grand Suite #2  | each                  | 250,00   |
| 28703   | Grand Suite #1 per diem allowance                         | flat rate             | 800,00   |
| 28699   | Grand Conference Lounge each additional from the 3rd hour | 1 hour                | 200,00   |
| 28698   | Grand Conference Lounge                                   | each                  | 400,00   |
| 28697   | Blue Royal Suite per diem allowance                       | flat rate             | 1.000,00 |
| 28696   | Blue Royal Suite each additional from the 3rd hour        | 1 hour                | 150,00   |
| 28695   | Blue Royal Suite  | each                  | 500,00   |
| 28714   | Dream Lounge #1 per diem allowance                        | flat rate             | 600,00   |
| 28716   | Dream Lounge #2   | each                  | 150,00   |
| 28717   | Dream Lounge #2 each additional from the 3rd hour         | 1 hour                | 80,00    |
| 28718   | Dream Lounge #2 per diem allowance                        | flat rate             | 600,00   |
| 28719   | Petit Suite for Kids                                      | each                  | 100,00   |
| 28720   | Petit Suite for Kids each additional from the 3rd hour    | 1 hour                | 80,00    |
| 28721   | Petit Suite for Kids per diem allowance                   | flat rate             | 500,00   |
| 28722   | City Suite  | each                  | 300,00   |
| 28723   | City Suite each additional from the 3rd hour              | 1 hour                | 150,00   |
| 28724   | City Suite per diem allowance                             | flat rate             | 2.000,00 |

| S-No.                                      | Service   | Unit                  | EUR      |
|--|---|-----------------------|----------|
| <b>8.1.3. VIP-Service Special Services</b> |   |                       |          |
| 31120                                      | Service before 06:00 o'clock                        | flat rate             | 150,00   |
| 28725                                      | Transfer from/to hotel                              | each                  | 80,00    |
| 28726                                      | Transfer from/to airport train station              | each                  | 80,00    |
| 28727                                      | Transfer to LH First Class Terminal                 | each                  | 80,00    |
| 28728                                      | Limousine services range 20km                       | each                  | 130,00   |
| 28729                                      | Limousine services range 40km                       | each                  | 160,00   |
| 28730                                      | Limousine services range 80km                       | each                  | 200,00   |
| 27206                                      | Additional airside limousine                        | each                  | 180,00   |
| 27207                                      | Transfer from/to airport Egelsbach                  | each                  | 150,00   |
|  | Follow-me apron escort GAT                          | Price to be requested | 0,00     |
| 31154                                      | Valet Parking per day                               | per day               | 35,00    |
| 31116                                      | Valet Parking 1 week                                | flat rate             | 200,00   |
| 31117                                      | ValetParking 2 weeks                                | flat rate             | 380,00   |
| <b>8.1.4. VIP Service Packages</b>         |   |                       |          |
| 28731                                      | VIP "Color" Arrival/Departure                       | each                  | 530,00   |
| 28732                                      | VIP "Color" Arrival/Departure accompanying person   | each                  | 179,00   |
| 28733                                      | VIP "Color" Transfer                                | each                  | 470,00   |
| 28734                                      | VIP "Color" Transfer accompanying person            | each                  | 259,00   |
| 28735                                      | VIP "Clarity" Arrival/Departure                     | each                  | 870,00   |
| 28736                                      | VIP "Clarity" Arrival/Departure accompanying person | each                  | 179,00   |
| 28737                                      | VIP "Clarity" Transfer                              | each                  | 850,00   |
| 28738                                      | VIP "Clarity" Transfer accompanying person          | each                  | 259,00   |
| 28739                                      | VIP "Cut" Arrival/Departure                         | each                  | 1.730,00 |
| 28740                                      | VIP "Cut" Arrival/Departure accompanying person     | each                  | 179,00   |
| 28741                                      | VIP "Cut" Transfer                                  | each                  | 1.730,00 |
| 28742                                      | VIP "Cut" Transfer accompanying person              | each                  | 259,00   |
| 10822                                      | VIP "Carat" Arrival/Departure                       | each                  | 359,00   |
| 10823                                      | VIP "Carat" Arrival/Departure accompanying person   | each                  | 199,00   |
| 27186                                      | VIP "Carat" Transfer                                | each                  | 379,00   |
| 27187                                      | VIP "Carat" Transfer accompanying person            | each                  | 279,00   |



| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

### 8.2. Use of Electric Vehicles

|       |                                     |  |                       |
|-------|-------------------------------------|--|-----------------------|
| 10593 | Electric vehicle for on-airport use |  | Price to be requested |
|-------|-------------------------------------|--|-----------------------|

### 8.3. Lost and Found Office

If the found property includes several items, we will calculate only the item with the highest fee.

*\*) These charges are gross, value-added tax is included.*

|       |   |                     |          |
|-------|---|---------------------|----------|
| 10595 | Books, umbrellas, toys, passports, documents, cards, Clothing (gloves, caps, hats, scarves, belts, shoes, other clothes), Money up to 50,-€ | first day           | 2,50 *)  |
| 10595 | Books, umbrellas, toys, passports, documents, cards, Clothing (gloves, caps, hats, scarves, belts, shoes, other clothes), Money up to 50,-€ | each additional day | 0,50 *)  |
| 10595 | Glasses, audio, jackets and coats, keys, belt bags, purse and wallets, miscellaneous, Money up to 100,-€                                    | first day           | 5,00 *)  |
| 10595 | Glasses, audio, jackets and coats, keys, belt bags, purse and wallets, miscellaneous, Money up to 100,-€                                    | each additional day | 0,50 *)  |
| 10595 | Beauty cases, jewelry, watches, Money up to 250,-€  | first day           | 10,00 *) |
| 10595 | Beauty cases, jewelry, watches Money up to 250,-€   | each additional day | 1,00 *)  |
| 10595 | Bags and suitcases, mobile phones, photo, camera , Money up to 500,-€   | first day           | 20,00 *) |
| 10595 | Bags and suitcases, mobile phones, photo, camera , Money up to 500,-€   | each additional day | 1,00 *)  |
| 10595 | Computers, laptops, tablets, Money over 500,-€  | first day           | 25,00 *) |
| 10595 | Computers, laptops, tablets, Money over 500,-€  | each additional day | 1,00 *)  |
|       | Packaging of items to be mailed   | flat rate           | 4,00 *)  |

### 8.4. Storage of Dangerous Goods in the Lost and Found Office

The maximum holding time is 4 weeks. After 4 weeks, the dangerous goods are disposed.

### 8.5. Rental of Blocking Elements with Roller Tapes

|       |   |  |            |
|-------|---|--|------------|
| 13327 | Rental of blocking elements with roller tapes |  | on request |
|-------|---|--|------------|

### 8.6. Use of Counters in the Terminal

|       |  |                 |          |
|-------|--|-----------------|----------|
| 10805 | Information counter / Sales counter for airlines   | piece per month | 840,00   |
| 10805 | Information counter / Sales counter for travel agencies zone A   | piece per month | 1.170,00 |
| 10805 | Information counter / Sales counter for travel agencies zone B   | piece per month | 1.070,00 |
| 10805 | Information counter / Sales counter for travel agencies zone C   | piece per month | 970,00   |
| 10806 | Check-in counter   | piece per month | 1.640,00 |
| 10807 | Use of check-in counter linked to the baggage conveyor system for flights performed on a regular basis (scheduled/charter flights with fixed departure times and flight numbers) | 1 hour          | 12,50    |
| 16867 | check-in counter with Connection to GFA (only adhoc flights)   | 1 hour          | 25,00    |
| 24337 | Information desk / Sales desk on hourly basis (Only for airlines and in conjunction with adjoining hourly rental of check-in counters)   | 1 hour          | 6,30     |

### 8.7. Rental of Lockers

The rental charge depends on size of the lockers.

|       |   |      |       |
|-------|---|------|-------|
| 10809 | Rental of stainless steel lockers behind check-in or ticket counters in Terminal 1 / Terminal 2 | each | 25,00 |
| 10810 | Rental of lockers behind the ticket counters in Terminal 2                                      | each | 35,00 |

| S-No.   | Service  | Unit                              | EUR                   |
|---|--|-----------------------------------|-----------------------|
| <b>8.8. Rental of Logo Monitors</b>                                     |  |                                   |                       |
| 10812   | LOGO - Monitor 42 Zoll (TFT)   | piece per month                   | 165,00                |
| 10813   | LOGO - Monitor 48 Zoll (TFT)   | piece per month                   | 175,00                |
| 31524   | LOGO – Monitor 55 Zoll (TFT)   | piece per month                   | 187,00                |
|   | Logo monitor above check-in counter  | included in the passenger charges |                       |
| <b>8.9. Set up or modification of logos to be displayed on monitors</b> |  |                                   |                       |
|   | In line with the initial installation for airline counters rented on a permanent basis the set-up is for up to 7 logos free of charge provided that supplied data (disc, e-mail, internet, etc.) are compatible with the system. |                                   | Price to be requested |
|   | In line with the initial installation of counters for other companies rented on a permanent basis the set-up is for up to 2 logos free of charge   |                                   | Price to be requested |
| 15396   | Additional logos in excess of the charge-free quantities as well as change of existing logos. Logos for customers not having rented a counter on a permanent basis   | each                              | 85,00                 |

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

### 8.10. Firebrigade

E-Mail: Flughafenbrandschutz-SG6R-Rechnungswesen@Fraport.de

#### 8.10.1. Hourly Rates for Personnel

|       |  |          |        |
|-------|--|----------|--------|
| 10646 | Man-hour for the middle grade of the civil service | per hour | 84,00  |
| 10647 | Man hour for the upper grade of the civil service  | 1 hour   | 88,00  |
| 10644 | Fire Chief   | 1 hour   | 156,00 |

#### 8.10.2. Preparation, Plotterservices and UV-resistances printouts

Direct inquiries to Flughafenbrandschutz\_vbe@fraport.de

##### 8.10.2.1. Preparation

Preparation of technical deployment plans for the fire and rescue station and line-routing-cards.

Price upon request.

##### 8.10.2.2. Plotterservices

Prices upon request

#### 8.10.3. Vehicles and Equipment

##### 8.10.3.1. Fire Fighting Vehicles

*\*) Work and material needed to restore the operating condition of the equipment used will be charged separately.*

|       |  |        |             |
|-------|--|--------|-------------|
| 10677 | False alarms in alarmsecured areas as a result of unauthorized misuse of fire exits and firealarms | each   | 1.250,00    |
| 10658 | Mayor firefighting vehicle 8x8 with crew   | 1 hour | 2.250,00 *) |
| 10661 | Fire fighting vehicle with crew  | 1 hour | 790,00 *)   |
| 12566 | Fire company for structural fire protection  | 1 hour | 2.020,00 *) |
| 12568 | Aircraft-Rescue-Fire-Fighting Unit   | 1 hour | 8.910,00 *) |
| 12569 | Rescue company   | 1 hour | 1.880,00 *) |
| 12570 | Hazardous-materials  | 1 hour | 1.880,00 *) |

##### 8.10.3.2. Rescue Vehicles

|       |                        |        |          |
|-------|------------------------|--------|----------|
| 17464 | hydraulic jack         | 1 hour | 1.040,00 |
| 10660 | High Lift Rescue truck | 1 hour | 640,00   |

##### 8.10.3.3. Emergency Medical Services

Transport of an emergency patient within the airport area, within the city of Frankfurt am Main or to locations outside the city of Frankfurt am Main with an ambulance.

The fees are determined on the basis of the Hessian Rescue Service Act (HRDG) between the service providers and payers and announced separately.

##### 8.10.3.4. Medical transport

Transport of a patient who needs special med. care (eg oxygen) between the aircraft and the terminal with an ambulance or, if necessary, a medical lift truck in consideration of all Federal Police and customs regulations, as well as compliance with safety regulations.

|                             |         |        |
|-----------------------------|---------|--------|
| Medical transport (sitting) | mission | 210,00 |
|-----------------------------|---------|--------|

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

#### 8.10.3.5. Stretcher transport

Transport of a patient (indication outside the Hessian Rescue Service Act) between the aircraft and the picking up or delivering vehicle (emergency ambulance, ambulance or similar) with a medical lift truck in consideration of all Federal Police and customs regulations, as well as compliance with safety regulations.

If a patient cannot be taken directly to the next flight (eg stretcher not yet installed, aircraft not yet on site, waiting on a position longer than 30 min), a new mission will be charged. The stay of the guest in the emergency room is free of charge, additional services (eg oxygen or similar) will be charged separately by the airport clinic.

Questions about the services and bills of the rescue service at:

FTU-SK2 Faktura@fraport.de

|                     |         |          |
|---------------------|---------|----------|
| Stretcher transport | mission | 1.467,00 |
|---------------------|---------|----------|

#### 8.10.3.6. Equipment Transport Vehicles

*\*) The use of above mentioned extinguisher media will be depending on real consumption charged.*

|       |   |          |           |
|-------|---|----------|-----------|
| 11754 | Command post vehicle 1 with crew  | 1 hour   | 330,00    |
| 10671 | Command post vehicle 2 with crew  | 1 hour   | 680,00    |
| 10673 | Container Loading Truck with crew and foam-container and pump unit                    | 1 hour   | 443,00 *) |
| 10675 | Container Loading Truck with crew and CO2-extinguisher-Container                      | 1 hour   | 555,00 *) |
| 10669 | Container Loading Truck with crew and Hazardous Materials/Radiation Control Container | 1 hour   | 500,00    |
| 10670 | Container loading truck with crew and technical rescue tools-container                | 1 hour   | 500,00    |
| 10659 | Equipment vehicle with additional supply of crew                                      | 1 hour   | 260,00    |
| 10668 | Small Fire-Fighting Vehicle   | 1 hour   | 260,00    |
| 17462 | Container Loading Truck with crew and Dekon-Container                                 | 1 hour   | 599,00    |
| 17463 | Container loading truck with crew and extinguisher-container                          | 1 hour   | 555,00    |
| 25812 | Skip Container short stay   | per hour | 541,00    |
| 25813 | Skip Container mobile ventilation Hood lights   | per hour | 974,00    |
| 25814 | Skip Container mobile smoke extraction  | per hour | 580,00    |
| 25815 | Skip Container supplies for smoke extraction  | per hour | 341,00    |
| 25828 | Container loading Truck with crew and Skip Container Water pumping equipment          | per hour | 1.176,00  |

#### 8.10.3.7. Trailers and Equipment

|       |  |        |        |
|-------|--|--------|--------|
| 10664 | Floodlights with operator, without tractor | 1 hour | 240,00 |
|-------|--|--------|--------|

#### 8.10.3.8. Leasing of Aircraft Salvaging-Equipment

The Airport Fire Brigade is holding specialized equipment for aircraft recovery. In the event such aircraft recovery becomes necessary, and an appropriate agreement was signed, we offer consultation services and the utilization and operation of the required equipment (if applicable).

The charges for the consultation services as well as any costs occurred by the utilization of the equipment, will be charged upon finalizing the service.

#### 8.10.3.9. Special Equipment

|       |                                     |          |        |
|-------|-------------------------------------|----------|--------|
| 25826 | Large frontlift (8T) fourwheeldrive | per hour | 380,00 |
| 25827 | medium frontlift (4t)               | per hour | 181,00 |

| S-No.  | Service   | Unit    | EUR     |
|--|---|---------|---------|
| <b>8.10.3.10. Small Fire Extinguishers available on rental basis</b> |   |         |         |
| *) <i>Self-service at FTU-SG2-WLG Tel. +49 (0)69-690 66539</i>       |   |         |         |
| 12597  | CO2 portable extinguisher (carbon dioxide) 'K', dry powder system (glow-type combustion) 'PG', fire extinguisher using water 'W', fire extinguisher using dry powder (for flameless fire) | expense | 0,00 *) |
| 10740  | Delivery and collecting extinguisher  | 1 hour  | 190,00  |

### 8.10.3.11. Firemen course

The airport fire brigade offers a firemen course.

The training usually consists of a brief theoretical introduction to fire-fighting and fire-extinguishing (correct procedures in dangerous situations, fire classifications, types of extinguishers, extinguishing effects, use of extinguishers).

This is followed by practical training in the use of extinguishers.

#### Notes:

- The training program can be arranged to personally suit a group's needs
- Scheduling and program arrangements only by telephone Phone-Nr. +49 (0)690 690-78284 or e-mail to brandschutzhelfertraining@fraport.de
- Participants must wear stout footwear and appropriate, practical clothing
- A confirmation of participation is issued to the participants upon request

|       |   |                       |       |
|-------|---|-----------------------|-------|
| 12535 | Rate per participant individual program | each                  | 60,00 |
|       |   | Price to be requested | 0,00  |

### 8.10.4. Renting of Training Rooms

The airport fire-brigade offers the renting of training rooms in the buildings 680 and 681 (Fire Training Center).

For reservations please contact: tel.+49 (0)69 690-78284 or - 66523

|   |                       |
|---|-----------------------|
| Room 7 for max. 20 persons (equipped with 10 desks and 20 chairs) | Price to be requested |
| Room 8 for max. 60 persons (equipped with 30 desks and 60 chairs) | Price to be requested |
| Room 9 for max.20 persons(equipped with 10 desks and 20 chairs)   | Price to be requested |
| Room 10 for max.30 persons (equipped with 15 desks and 30 chairs) | Price to be requested |

| S-No.   | Service   | Unit                  | EUR             |
|---|---|-----------------------|-----------------|
| <b>8.10.5. Other Services</b>   |   |                       |                 |
| The material and equipment necessary to absorb oil or dispose of special refuse shall be charged additionally, according to the actual use. |   |                       |                 |
| The right to charge higher rates in exceptional cases is reserved.  |   |                       |                 |
| 10694   | Measuring procedure of dangerous goods  | each                  | 193,00          |
| 10698   | Maintenance and repair of breathing apparatus and face masks, refilling oxygen tanks. Closure of an agreement is mandatory!   |                       | expense         |
| 10695   | Special service: preparation of a permission for welding activities after work has been completed before permission was granted. If the case may be, plus costs for false alarm of fire brigade. (In case of recurrence fines will be doubled! In case of continued recurrence ID-Cards will be revoked!) | flat rate             | 500,00          |
| 12572   | Fire watch, according to size/amount needed and according to government requirements  |                       | expense         |
|   | temporary storage of goods  | 1 hour                | 0,00            |
| <b>8.10.6. Animal transport welfare / Animal rescue</b>   |   |                       |                 |
| <b>Fur further information please contact us via phone or e-mail!</b>   |   |                       |                 |
| <b>Contact:</b> Phone: +49 (0)69 690-74334 Fax: +49 (0)69 690-74332 e-mail: AVI-Services@fraport.de   |   |                       |                 |
| 24865   | Animal Transport Welfare Advisor - Animal Welfare Advisor, Supervision of flight handling, Documentation  | per hour              | 125,50          |
| 24886   | Representing the ?Responsible Person on behalf of Airline   | on request            | 0,00            |
| 24887   | Availability of a ?competent person? during transport of farm livestock and poultry in accordance with Council Regulation 1/2005, Article 17 (2)  | per hour              | 125,50          |
| 24888   | Humane slaughter of animals - in accordance with Council Regulation 1/2005, Annex I, Chapter I (4)  | each                  | 176,50          |
| 24889   | Training / Live Animal Handling / in accordance with Council Regulation 1/2005, Article 6 and Annex IV. Authorized by the competent Government body LHL Hessen  |                       | on request      |
| 24890   | Training / Animal Rescue / Intensive seminar for Fire Brigades, Police and rescue teams about safe and efficient handling of escaped livestock from paddocks and handling of exotic or dangerous animals in emergency situations  |                       | on request      |
| <b>8.11. ID Card Services</b>   |   |                       |                 |
| *) due with application   |   |                       |                 |
| **) requires the approval of HMWEVW   |   |                       |                 |
| ***) Fee will be defined by the aviation authority  |   |                       |                 |
| 31308   | Identity card (transferable) + M  | each                  | 150,00 *) , **) |
| 10782   | identity card green   | each                  | 32,00 *)        |
| 10783   | Vehicle registration document (transferable)  | Price to be requested | 0,00 *)         |
| 10785   | identity card green + L, red, blue  | each                  | 47,00 *)        |
| 10786   | identity card yellow  | each                  | 53,00 *)        |
| 10793   | Application processing Security check (only with existing airport identification card)  | each                  | 42,00           |
| 10794   | Quick Service surcharge   | each                  | 35,00           |
| 11557   | Late return of ID cards   | each                  | 55,00           |
| 10799   | Issue of vehicle registration plates with apron identification (2 pieces)   | 1 set                 | 50,00           |
| 10803   | vehicle registration green, red   | Price to be requested | 0,00 *)         |
| 18056   | Aviation security training / Fraoport IST according to § 11.2.6 EU 2015/1998  | each                  | 40,00           |

| S-No. | Service   | Unit | EUR        |
|-------|---|------|------------|
| 10790 | Performance of reliability check by Hessen Aviation Security Authority            | each | 62,00 ***) |
| 26013 | Termination of reliability check by Hessen Aviation Security Authority            | each | 46,50 ***) |
| 28951 | Safety Management training  | each | 13,00      |
| 21859 | Recognition Certificate existing security check (e.g. from another federal state) | each | 24,00      |
| 21859 | Renewal of the certificate (aviation security training)                           | each | 24,00      |
| 21859 | Recognition Certificate (Aviation Security Training)                              | each | 24,00      |
| 23853 | Administrative burden for badge misuse  | each | 35,00      |

## 8.12. Airport Security

### 8.12.1. Key safe box

|       |  |      |        |
|-------|--|------|--------|
| 28853 | key box charge incl. user administration | each | 36,00  |
| 28852 | security clip for key box                | each | 21,00  |
| 28854 | installation key box (once)              | once | 130,00 |

### 8.12.2. Valuables transport

|       |  |          |        |
|-------|--|----------|--------|
| 28855 | value transport 1st hour (incl. SLS)     | 1 hour   | 152,50 |
| 28857 | value transport, per further 30 minutes  | 1/2 hour | 61,41  |
| 28858 | cancell. fee disposition value transport | each     | 34,00  |
| 28859 | cancell. fee begin of value transport    | each     | 94,00  |

### 8.12.3. other

Prices for security staff depend on the particular demand and have to be requested by Fraport AG (Airport Security), telephone +49 69 690 61285 before placing the order.

*\*) The towing charge depends on the rate charged by the towing company. Surcharges may apply depending on time an day as follows: Monday-Friday: 8 a.m.-6 p.m. no surcharge; Monday-Friday: 6 p.m.-8 a.m., night surcharge; Saturday: 8 a.m.-6 p.m., Saturday surcharge; Saturday: 6 p.m.-8 a.m., Saturday and night surcharge; Sunday / Public holiday: 24 hours, Sunday or public holiday surcharge, plus transport assurance*

|       |  |                       |         |
|-------|--|-----------------------|---------|
| 28864 | Personnal hours Operating Security             | 1 hour                | 90,00   |
| 28861 | towage charge*                                 | 1 hour                | 0,00 *) |
| 28862 | Custody fee FZ to 7,5 to.                      | daily rate            | 21,00   |
| 28863 | Custody fee FZ > 7,5 to.                       | daily rate            | 42,00   |
| 26589 | Security staff §8 German Aviation Security Act | 1 hour                | 44,00   |
| 24949 | Other security services                        | Price to be requested | 0,00    |
| 31692 | Designation of known airport supplier          | each                  | 300,00  |

## 9. *Medical Services*

**Contact:**

Fraport AG  
Dr. med. W. Gaber  
Representative for Medical Affairs

Telephone: +49 (0) 69 690-66031  
Fax: +49 (0) 69 690-59642  
E-mail: [w.gaber@fraport.de](mailto:w.gaber@fraport.de)



| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

## 9. Medical Services

### 9.1. Hourly Rates for Personnel

|                   |                       |
|-------------------|-----------------------|
| Physician         | Price to be requested |
| Medical assistant | Price to be requested |
| Nurse             | Price to be requested |

### 9.2. Other Services

#### 9.2.1. Use of Sick-Room

Supervision by nursing staff will be charged additionally.

|                  |                       |
|------------------|-----------------------|
| Use of sick-room | Price to be requested |
|------------------|-----------------------|

## ***10. Information Technology and Telecommunications (IUK) Products and Contacts***

For all our business partners we provide an IT infrastructure of high performance in speed and availability.

Our portfolio throughout the whole airport ranges from LAN access, telephony services, Internet access, WiFi connections, Flight Data Information, Radio Communication to a variety of many other products.

Our LAN network guarantees an availability of 99,9 %.

If you are interested in our IT products, we will be happy to assist you.

### **Sales Department (IUK-IT)**

Dirk Rebhan

Vice President

Telephone: +49 (0)69 690-31194

### **Team Lead**

Marion Teichmann

Telefon: +49 (0)69 690-77308

Mail: [iuk-ik-vertrieb@fraport.de](mailto:iuk-ik-vertrieb@fraport.de)

### **Secretary**

Monika Preis

Telephone: +49 (0)69 690-77301

Fax: +49 (0)69 690-59200

| S-No. | Service | Unit | EUR |
|-------|---------|------|-----|
|-------|---------|------|-----|

## 10. Information Technology and Telecommunications (IUK)

### 10.1. Telephony

Call charges within the Fraport network are included in the monthly charge.

#### 10.1.1. Analog Lines

|       |                                |           |        |
|-------|--------------------------------|-----------|--------|
| 10153 | Set-up expenses telephone      | once      | 110,00 |
| 10047 | Analog line without end device | per month | 25,00  |
| 10041 | Desk telephone without display | per month | 1,60   |
| 10042 | Desk telephone with display    | per month | 2,10   |
| 10046 | Wall telephone                 | per month | 2,20   |
| 10043 | DECT Gigaset (cordless)        | per month | 6,90   |

#### 10.1.2. VOIP Telephony

Service features like mail box, call pick-up, external call forwarding can be provided upon request

|       |                              |           |        |
|-------|------------------------------|-----------|--------|
| 10153 | Set-up expenses telephone    | once      | 110,00 |
| 31220 | VOIP line for telephony only | per month | 33,00  |
| 31221 | VOIP desk phone              | per month | 3,00   |

#### 10.1.3. VOIP Telephony for Existing LAN Data Port

*\*) existing LAN data port required*

|       |                       |           |          |
|-------|-----------------------|-----------|----------|
| 10153 | Set-up expenses       | once      | 110,00   |
| 18317 | VOIP service LAN port | per month | 16,00 *) |
| 31221 | VOIP desk phone       | per month | 3,00     |

### 10.2. LAN - Access

|       |   |           |        |
|-------|---|-----------|--------|
| 10014 | Set-up expenses LAN per connection  | once      | 240,00 |
| 10009 | 10 Mbit LAN, switched, service hours Mon-Sun 0-24 Uhr, time to repair 4 hours | per month | 97,00  |
| 10013 | 100 Mbit LAN, switched, service hours Mon-Sun 0-24, time to repair 4 hours    | per month | 99,00  |
| 10223 | 1 Gbit LAN, switched, service hours Mon-Sun 0-24, time to repair 4 hours      | per month | 189,00 |

| S-No.   | Service   | Unit      | EUR               |
|---|---|-----------|-------------------|
| <b>10.3. Wireless-LAN Access</b>                                      |   |           |                   |
| <b>10.3.1. WiFi Access Basic (no internet)</b>                        |   |           |                   |
| *) valid in public areas  |   |           |                   |
| 23481   | Set-up expenses/ configuration WiFi access          | once      | 750,00            |
| 10219   | WiFi Access/ client, service hours Mon-Sun 0-24     | per month | 75,00 *)          |
| <b>10.3.2. WiFi Packages including Internet Access</b>                |   |           |                   |
| *) On Fraport areas/ in Fraport buildings only; all others on request |   |           |                   |
| **) includes: 5 mobile devices + 5 Mbit bandwidth internet            |   |           |                   |
| ***) includes: 10 mobile devices + 15 Mbit bandwidth internet         |   |           |                   |
| ****) includes: 15 mobile devices + 15 Mbit bandwidth internet        |   |           |                   |
| 31227   | Set-up expenses                                     | once      | 320,00            |
| 31224   | FRAwise Package 1                                   | per month | 290,00 *) , **)   |
| 31225   | FRAwise Package 2                                   | per month | 449,00 *) , ***)  |
| 31226   | FRAwise Package 3                                   | per month | 649,00 *) , ****) |
| <b>10.4. Internet Access</b>  |   |           |                   |
| <b>10.4.1. Internet via ADSL</b>                                      |   |           |                   |
| 12640   | Set-up expenses FraDSL2+                            | once      | 110,00            |
| 15954   | Surcharge installation static IP address            | once      | 30,00             |
| 25621   | FraDSL2+ modem                                      | once      | 35,00             |
| 25620   | FraDSL2+ connection                                 | per month | 49,90             |
| 15953   | Surcharge for static IP address                     | per month | 10,00             |
| <b>10.4.2. Internet Access via LAN or SDSL</b>                        |   |           |                   |
| 10014   | Set-up Expenses per Access                          | once      | 240,00            |
| 27531   | SDSL 2 MBit via LAN                                 | per month | 297,00            |
| 27532   | SDSL 5 MBit via LAN                                 | per month | 347,00            |
| 27533   | SDSL 15 MBit via LAN                                | per month | 499,00            |
| 27534   | SDSL 30 MBit via LAN                                | per month | 699,00            |
| 29061   | SDSL 50 MBit via LAN                                | per month | 990,00            |
| 27535   | SDSL 100 MBit via LAN                               | per month | 2.000,00          |
| <b>10.5. Firewall</b>   |   |           |                   |
| 25287   | Managed Firewall Service                            | per month | 210,00            |
| <b>10.6. Fraport IPTV Connections</b>                                 |   |           |                   |
| 17266   | Set-up expenses TV access                           | once      | 240,00            |
| 22099   | IPTV access   | per month | 86,00             |
| <b>10.7. Access Flight Data Portal</b>                                |   |           |                   |
| 10014   | Set-up expenses FDTplus                             | once      | 240,00            |
| 22489   | FDTplus format adaptation                           | once      | 960,00            |
| 22552   | FDTplus Standard via Internet                       | per month | 129,00            |
| <b>10.8. Radio Communication</b>                                      |   |           |                   |
| 10127   | Set-up expenses/ changes radio communication        | once      | 150,00            |
| 14756   | Primary programming for external devices, digital   | once      | 40,00             |
| 14755   | Trunked radio line, digital (single lead)           | per month | 75,00             |
| 10036   | Radio line, analog (single lead)                    | per month | 75,00             |
| 28652   | TETRA Radio Network Access                          | per month | 55,00             |
| 31090   | TERTA Handheld Radio Transceiver                    | purchase  | 1.073,00          |
| 31091   | TETRA Vehicle Radio Transceiver (fitted on request) | purchase  | 1.086,00          |

| S-No.                                   | Service   | Unit      | EUR                   |
|---|---|-----------|-----------------------|
| <b>10.9. Intercommunication Systems</b> |   |           |                       |
| <b>10.9.1. Fire Alarm System</b>        |   |           |                       |
| 10143                                   | Set-up expenses fire alarm system                         | once      | 200,00                |
| 14977                                   | Connection to fire alarm control center                   | per month | 45,00                 |
| 10313                                   | Fire Alarm Network  | per month | 68,00                 |
| 10307                                   | Smoke Detector  | per month | 21,00                 |
| 16516                                   | Functional Check, Fault Clearance                         | per month | 6,00                  |
| <b>10.10. Personel Services</b>         |   |           |                       |
| 25140                                   | Application development                                   |           | Price to be requested |
| 25141                                   | Project management  |           | Price to be requested |
| 25142                                   | Senior project manager                                    |           | Price to be requested |
| 14293                                   | Planning and site management (network/ radio engineering) |           | Price to be requested |
| 14294                                   | Site management (cabeling)                                |           | Price to be requested |
| 14295                                   | Installation of video and flight information systems      |           | Price to be requested |
| 14296                                   | Installation of intercom devices and radio technology     |           | Price to be requested |
| 14297                                   | Installation miscellaneous                                |           | Price to be requested |
| 14298                                   | Operation, system administration, support                 |           | Price to be requested |
| 15356                                   | Consulting  |           | Price to be requested |

## 11. Retail & Properties (HVM)

### Meeting at the Airport

The Fraport Conference Center (ACC) is an ideal location for your conventions, presentations, press conferences, seminars and other events.

31 air-conditioned rooms with natural daylight, an exclusive atmosphere and high-tech equipment are tailored to your specific needs and participants.

The expert staff will gladly assist you in planning your special event. Their professional assistance includes everything from making catering arrangements to providing technical equipment.

Please contact:

Fraport Conference Center (HVM-RD1)

#### Rental and Information:

Telephone: +49 (0)69 690-70500

Fax: +49 (0)69 690-70515

E-mail: [acc-reservierung@fraport.de](mailto:acc-reservierung@fraport.de)

#### Reception:

Telephone: +49 (0)69 690-70503

Fax: +49 (0)69 690-71618

E-mail: [acc-rezeption@fraport.de](mailto:acc-rezeption@fraport.de)

#### Homepage:

[www.meet-in-frankfurt.de](http://www.meet-in-frankfurt.de)

| S-No.  | Service  | Unit     | EUR    |
|--|--|----------|--------|
| <b>11. Retail &amp; Properties</b>           |  |          |        |
| <b>11.1. ACC - Airport Conference Center</b> |  |          |        |
| 10826  | Conference room Kat. S                                       | 1 hour   | 80,00  |
| 10827  | Conference room Kat. M                                       | 1 hour   | 100,00 |
| 10825  | Conference room Kat. L                                       | 1 hour   | 115,00 |
| 10837  | Conference room Kat. XL                                      | 1 hour   | 120,00 |
| 10829  | Conference room Kat. XXL                                     | 1 hour   | 155,00 |
| 10844  | Conference room Kat. XXXL                                    | 1 hour   | 370,00 |
| 10867  | Loudspeaker (2 pieces)                                       | each     | 30,00  |
| 10870  | LCD-Monitor rental 32"                                       | each     | 50,00  |
| 10877  | Rental of video conferencing station incl. units (worldwide) | per hour | 185,00 |
| 10888  | Rental of additional flipchart                               | each     | 15,00  |
| 10889  | Rental of metaplan board incl. moderation kit                | each     | 20,00  |
| 10891  | Lectern rental   | each     | 0,00   |
| 10892  | Rental of PC-presenter                                       | each     | 5,00   |
| 10901  | Technical assistance   | 1 hour   | 60,00  |
| 10902  | Fax dispatch   | each     | 2,50   |
| 11390  | Rental of telephone loudspeaker                              | each     | 30,00  |
| 10909  | PC print-out   | each     | 0,50   |
| 10911  | Photocopy DIN A4 / name tag                                  | each     | 0,50   |
| 10912  | Photokopie DIN A4, double sided                              | each     | 0,70   |
| 10913  | Photocopy DIN A4, coloured                                   | each     | 1,60   |
| 10917  | Photocopy DIN A3   | each     | 0,60   |
| 10918  | Photocopy DIN A3, double-sided                               | each     | 0,80   |
| 10919  | Photocopy DIN A3, coloured                                   | each     | 1,90   |
| 11392  | Night charge (from 10 p.m.)                                  | 1 hour   | 60,00  |
| 11393  | notebook rental  | 1 hour   | 100,00 |
| 12797  | Rental of PC-printer   | each     | 30,00  |
| 21993  | Rental of LCD-Monitor 40"                                    | each     | 70,00  |
| 12214  | Rental of tables (standing)                                  | each     | 15,00  |