Passengers at Frankfurt Airport

Frankfurt Airport (FRA) is Germany’s global gateway and one of the world’s largest aviation hubs. In 2019, over 70 million passengers departed, arrived or connected to another flight via FRA. Who are these passengers passing through the terminals or seated on the planes at FRA? Where do they come from and where are they flying to? To find this out, Fraport (the owner and operator of Frankfurt Airport) has been continuously conducting passenger surveys since 1991. Each month, some 2,400 passengers on average are surveyed on topics such as age, residency, or reason for flying. Did you know, for example, that passengers stay at FRA for an average of 2 hours and 19 minutes per journey?

Survey methodology: Ongoing individual interviews with passengers (from a representative sample of passengers, selected at random). Survey period: January to December 2019 (approx. 29,000 passengers interviewed).