**Sustainability: Our action guideline for the future**

**Effectiveness: “Doing the right thing.”**

Effectiveness is the pivot for the sustainable development of our company. We can only operate successfully as a company in the marketplace and within society if we offer the right infrastructure and appropriate services to the desired quality from the perspective of our customers at a competitive price. You might say that as we enhance the management of our business, we create greater flexibility in relation to other factors for success.

**Efficiency: “Doing it in the right way.”**

If we are to be successful in the marketplace over the long term, we must provide our services with the optimum relationship between expenditure and profit. This drive for efficiency is the central function of any company and creates the necessary financial flexibility for development.

**Resources: “Treating what we have with respect.”**

We can only preserve and retain the necessary resources in adequate amounts if our business is successful. The three most important resources are: Equity capital, Employees, Natural resources.

**Employees**

The most important and valuable resource of our company are our people. They provide Fraport with their labor, their time, their motivation and their know-how. A balance must be created between the work done and the compensation. This includes the pay and social services, health benefits, training and career training, as well as future job security, or identification with the company.

**Natural resources**

Our company requires regenerative and non-regenerative natural resources. We have to use these resources responsibly and sparingly because much consumption of natural resources is irreversible. In addition, we use natural areas, for the construction of Runway Northwest, for example. We are aware of the responsibility that comes with any interaction with nature and plan carefully to preserve the environment and work in harmony with it.

**Fairness: “Being reasonable and fair in all our actions.”**

Fairness means that all our decisions and actions comply with the statutory legislation and our own values. Everyone’s rights are respected and all those involved are treated equally. We want to promote fairness at all company sites and play a proactive role.

**Impacts: “We need to minimize impacts on the world through our actions.”**

Our acceptance by the community will increase as a function of our success in protecting our environment from impacts. This understanding is particularly important against the background of the airport expansion.